

Dear CDC Family,

The Heights Child Development Center uses Tuition Express to process tuition and fee payments safely, quickly and efficiently. All CDC families will be required to sign up for automated payments through Tuition Express. We will no longer accept cash or check for tuition payments. Tuition Express is a PCI Level 1 Service Provider, therefore your personal account information could not be safer.

We offer the following Tuition Express payment options:

- Automated Credit Card Transactions (VISA/MC only)
- Automated ACH Transactions

We are asking all families to complete the Tuition Express Parent Authorization Form and return it to us by August 1<sup>st</sup>. Once we have your completed form, your account information will be entered into our system and you will be set up for automated credit card or ACH transactions. This will allow us to collect payments from your credit card or bank account on the 1<sup>st</sup> of each month (or closest business day thereafter). Late fees will be assessed to any account that has not been updated or reconciled by the 10<sup>th</sup> of the month due to a decline in processing payments.

Please review the Tuition Express FAQ. There you will find answers to questions you may have regarding Tuition Express or automated payments in general. You may return your Tuition Express Parent Authorization Form by email to (<u>theheightscdc@theheights.org</u>), mail to The Heights Child Development Center, 201 W. Renner Rd, Richardson, TX 75080, or our Heights CDC Dropbox outside the Family Entrance doors. If you have further questions, please don't hesitate to ask.

Sincerely,

Holly Lieou

Financial Assistant hlieou@theheights.org



Convenient and Safe On-time Payments



## PARENT FAQS

We are excited to offer automatic payments through Tuition Express. It is no longer necessary for you to write a check for tuition and fees. Your bank or credit card account will be safely and securely debited by Tuition Express. You can be emailed a receipt for each transaction. It's easy to sign-up – just ask us.

### **Frequently Asked Questions**

## When I pay my tuition automatically, how secure is my account information?

Very secure – more secure than when you write checks. The checks you write every day have your name, address, phone number, and sometimes your driver's license number on them. With this information, criminals have all they need to access your account or worse, steal your identity. Automatic payments greatly reduce this potential problem by limiting the amount of information available and who has access to it. Tuition Express also incorporates additional security procedures, utilizing 128 bit encryption.

## What if the childcare center makes a mistake and takes out too much money?

Report the error to your childcare center immediately – it was most likely an honest mistake. The childcare center will then adjust your account accordingly.

## What if my childcare center and I disagree about a payment?

If you feel that the payment should not have been made, you have the right to dispute the charge. Contact your bank or credit card company. Tuition Express and your childcare provider will work closely to resolve the issue in a timely manner.

## Does this form of payment give the childcare center access to my account?

Nobody at the childcare center has access to your account. When you sign up for Tuition Express, you only authorize your bank or credit card company to release the exact amount owed to your provider when it is due and payable.

## How will I know when a payment was taken out of my account?

Your childcare expenses will be taken out of your account on a schedule that you and the childcare center agree upon. Your childcare center has the ability to print statements for your records prior to the withdrawal of any money. Additionally, the charges will show up on your monthly statement as "Tuition Express".

## When I sign up for Tuition Express, how will this help my childcare provider?

Your childcare provider has chosen to offer Automatic Payments for several reasons. First, it will give you the convenience of not having to write a check every time tuition and fees are due. Second, it allows regular scheduling of your payments. Most importantly, Automatic Payments reduce the amount of time your childcare center spends on management activities, giving staff more time to spend with the children.

#### How do I get started?

Simply complete the "Payment Authorization" form and return it to your childcare provider. They will do the rest! For more information on automatic payments, visit www.directpayment. org. This is an excellent resource explaining the system and its benefits.

#### Where can I learn more?

For more information on the benefits of Tuition Express, please visit us at www.tuitionexpress.com.

# Automated Payment Processing



Safe. Convenient. Easy.

We are excited to offer the safety, convenience and ease of Tuition Express®—a payment processing system that allows secure, on-time tuition and fee payments to be made from either your bank account or credit card.

#### ELECTRONIC FUNDS TRANSFER AUTHORIZATION FOR BANK ACCOUNT AND CREDIT CARD

The Heights Child Development Center I (we) hereby authorize (business name) \_ to initiate credit card charges to the below-referenced credit card account (Section A) OR, initiate debit entries to my (our) checking or savings account, indicated below (Section B). To properly affect the cancellation of this agreement, I (we) are required to give 10 days written notice. Credit union members: please contact your credit union to verify account and routing numbers for automatic payments. Check with the center for accepted credit card types.

#### **COMPLETE ONE SECTION ONLY**

#### **SECTION A (Credit Card)**

rdholder Name			Phone #			
rdholder Addres	S		City		State	Zip
count Number		Expiration Date	e		CVV	
rdholder Signatu	lre	Date				
CTION B (Bank	Account)					
ur Name			Phone #			
ldress			City		State	Zip
nk or Credit Unic	on Name Ba	nk or Credit Union Address	City		State	Zip
uting Transit Nur	mber (see sample bel	ow) Account Number (see sa	mple below)	[	Checking	Savings
thorized Signatu	Ire		Date			
Your Name Any Street, Anytown Tel: (001) 555-0000		0001		FC	DR OFFICIAL	USE ONLY
PAY TO THE ATTA	CH VOIDED CHECH	Passuily fastures		 Date Re	ceived	
Tel: (001) 55	000123456789	MP		Employ	ee Signature	
ROUTING NUMBER	ACCOUNT NUMBER	CHECK NUMBER	80			esoftware.co

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#### THE HEIGHTS CHILD DEVELOPMENT CENTER PERMISSIONS AND AGREEMENTS FORM

CHILD'S NAME: \_\_\_\_\_

DATE OF BIRTH: \_\_\_\_\_

#### PLEASE INITIAL EACH SECTION

#### Parent Handbook (which includes our discipline and guidance policy):

\_\_\_\_\_I acknowledge that I will read The Heights Child Development Center Parent Handbook prior to my child's first day of school and will adhere to its guidelines. (Located online at <u>www.theheightscdc.com</u> under Parent Resources)

#### Photo/Video Permission and Release

I DO \_\_\_\_\_ DO NOT \_\_\_\_\_ give consent for photo/video of my child to be used within the building of The Heights Child Development Center. This will include in print or digital format in the classroom, hallways or to go home with enrolled families for memory purposes. <u>We do NOT publish photographs of individual children on our website or Facebook page</u>. In the case where marketing material is needed, we will contact persons on an as-needed basis in order to use photographs on material published for the general public.

#### **Class Directory Permission**

I DO \_\_\_\_\_ DO NOT \_\_\_\_\_ give consent for my child to be included in The Heights Child Development Center class directory. The following information will be included in the directory: child's name, parents' name, mailing address, phone number, email address.

Directories are only printed by request of a parent and only per each classroom. We never publish a wholeschool directory, nor do we provide any information regarding your child to any third-party sources.

#### **Tuition/Fee Agreement**

\_\_\_\_\_I acknowledge that tuition and other fees are collected monthly through Tuition Express on the 1<sup>st</sup> of each month. I agree to keep my financial accounts updated to prevent payment declines, and I understand I will be assessed any fees incurred as a result of a decline.

Parent's Signature	Date

Printed Name of Parent \_\_\_\_\_



#### 2023-2024 FAMILY INFORMATION SHEET

**CHILD DEVELOPMENT CENTER** 

The information obtained on this sheet is for the purpose of the teachers in your child's class to better understand your child's family and culture environment, as well as personality and tendencies at home. This information can be very helpful in early childhood education in helping to better understand your child's development and well-being as an individual. All information is maintained in the classroom under confidentiality. Please answer as thoroughly as possible for your child.

Name of Child:	DOB:
ALLERGIES:	
Does your child have any of the following: (if y	es, please explain)
<b>Does your child have an EPI pen? Y N</b> Dietary restrictions?	
How did you find out about The Heights CDC?	
Previous preschool/MDO attendance? () YES	( ) NO If yes, where:
Please Tell Us About Your Child's Family Enviro	onment:
Mom's Name:	Phone:
Employer:	Occupation:
Dad's Name:	Phone:
Employer:	Occupation:
Siblings (name and age):	
Pets (type and name):	
Are parents: () Living together () Separate	ed ( ) Divorced Other:
If separated or divorced, who has custody of th	e child?
Are there any other adults living in the home?	

(form continued on back)

#### Please Tell Us About Your Child's Culture:

Ethnicity:	White	African-American	Hispanic	Indian	Asian	Pacific Islander
Other:						
What is th	e primary	language spoken at h	ome?			
What holi	days or sp	ecial traditions do you	i and your fam	ily celebrate	?	
Church at	tending: _				_ No church hor	me: [ ] (please check here)
Anything	else you w	ould like us to know a	bout your chil			
		t Your Child's Individu				
Describe y	our child'	s personality:				
Child's fea	ars or habi	ts we need to be awar	e of:			
-			•			er could use to assist them
		issues regarding your				
ls your ch	ild potty tr	ained: ( ) Yes ( ) No	Please list an	y special wor	ds used to go to	the restroom:
Do you fe	el there ca	n be a language barrie	er with the po	tty training p	rocess?	

Please list any other special concerns, medical needs, or any additional information that will help us make your child's school year the best it can be:

#### THE HEIGHTS CHILD DEVELOPMENT CENTER **EMERGENCY MEDICAL INFORMATION AND AUTHORIZATIONS**

CHILD'S NAME				
(Las		(First)	(Middle)	(Name Called)
DATE OF BIRTH	AI	LERGIES:		
(Month/Day				mation sheet on back side of form)
PARENT / GUARDIAN NAME(S)				
PARENT / GUARDIAN PHONE NUM	/IBER(S)			
PARENT / GUARDIAN EMAIL ADDI	RESS(ES)			
Emergency Contacts are someon medical information regarding the (Minimum of 2 contacts with add	e <i>other than the parent/g</i> e child. These persons do r <b>fress and phone number re</b>	not have to be <b>quired)</b>	can be contacted in the c local.	ase of an emergency that knov
	Emergency Contact #1	L (OTHER THAN	I PARENT OR GUARDIAN)	
Name:		Relati	onship to child:	
Address:				
Phone:				
	Emergency Contact #2	2 (OTHER THAN	I PARENT OR GUARDIAN)	
Name:		Relati	onship to child:	
Address:				
Phone:				
**A child will only be released from T separation, THBC cannot deny either				
AUTHORIZED PICK-UP PERSONS: person without having to contac	-			o release your child to this
NAME:	RELATIONS	HIP:	PHONE #: _	
NAME:	RELATIONS	HIP:	PHONE #: _	
NAME:	RELATIONSH		PHONE #: _	
Authorization for Emergency In the event I cannot be reached the Physician below:	Medical Attention:			
Name of Physician:	Address:		Pho	one:

And/or the closest emergency medical facility as determined by first responders in the case of a 911 call: Methodist Richardson Medical Center, 2831 E President George Bush Highway, Richardson, Texas 75080 PH: 469-204-1000

I give consent for the facility to secure any and all necessary emergency medical care for my child.

THE HEIGHTS CDC RESERVES THE RIGHT TO CALL 911 IN ANY EMERGENCY SITUATION

# THE HEIGHTS CHILD DEVELOPMENT CENTER ALLERGY PLAN FOR DIAGNOSED ALLERGIES

CHILD'S NAME				
	(Last)	(First)	(Middle)	(Name Called)
DATE OF BIRTH	(Month/Day/Year)	ALLERGIES:		
Please complete	e the following form for all	MEDICALLY DIAGNOSED	allergies.	
Allergen:				
Is the allergy to	touch or ingestion:			
Symptoms (plea	se describe any known symp	ptoms to the allergen):		
-	have an EPI pen?		tion for ANV sumptor	
If спескес	d, give Epinephrine immedia	Itely for any LIKELY Inges	tion, for ANY symptom	S.
If checked	d, give Epinephrine immedia	tely for any DEFINITE ing	gestion, even with no s	ymptoms
Allergen:				
Is the allergy to	touch or ingestion:			
Symptoms (plea	se describe any known symp	ptoms to the allergen):		
-	have an EPI pen?		tion, for ANY symptom	 S.
	d, give Epinephrine immedia			
PARENT/GUARD	DIAN SIGNATURE		D/	ATE
PHYSICIAN SIGN	IATURE		D/	ATE

#### THE HEIGHTS CHILD DEVELOPMENT CENTER **HEALTH ADMISSION REQUIREMENTS**

Child's Name: \_\_\_\_\_\_ Today's Date: \_\_\_\_\_\_ Date of Birth: \_\_\_\_\_\_ Today's Date: \_\_\_\_\_\_

#### IMMUNIZATION REQUIREMENT: (Check One)

[] Attached is a copy of the Immunization Records for the child listed above. I understand that it is my responsibility to bring updated records to the office throughout the year as immunizations are administered.

[] I am excluding my child from the immunization requirements for reasons of conscience, including a religious belief. I have attached an official notarized affidavit form developed and issued by the Department of State Health Services. I understand this affidavit is valid for two years.

#### **STATEMENT OF HEALTH REQUIREMENT**

One of the following must be presented when your child is admitted to the CDC program or within one week of admission.

- 1. [] A PHYSCIAN'S STATEMENT with signature is attached.
- 2. [] AFFIDAVIT: stating that medical diagnosis and treatment conflict with the tenants and practices of a recognized religious organization which I adhere to or am a member of; I have attached a signed and dated affidavit stating this. Parent's Initials: \_\_\_\_\_
- **3.** [] PHYSCIANS STATEMENT: I have examined the above named child within the past year and find that he/she is physically able to take part in the preschool program. **\*\*PHYSICIAN SIGNATURE REQUIRED**

PHYSICIAN SIGNATURE

Please Print: Physician Name/Physician Address/ Physician Phone Number

HEARING AND VISION REQUIREMENT **<u>4 & 5 YEAR OLDS ONLY AS OF SEPTEMBER 1ST</u>** 

DATE

(Please che	ck only one option	on)				
		-	l vision screening re ng are as follows:	esults for the above	named child.	
VISION:	<b>R</b> 20/	<b>L</b> 20/		[ ] <b>PASS</b>	[ ] FAIL	
HEARING:	1000HZ	2000HZ	4000HZ			
R:	/ _			[ ] PASS	[ ] FAIL	
L:	/		J			
PHYSICIA	N SIGNATURE			DATE		

#### **Operational Policy on Infant Safe Sleep**

This form provides the required information per minimum standards §746.501(9) and §747.501(6) for the safe sleep policy.

Directions: Parents will review this policy upon enrolling their infant at

and a copy of the policy is provided in the parent handbook. Parents can review information on safe sleep and reducing the risk of Sudden Infant Death Syndrome/Sudden Unexpected Infant Death (SIDS/SUIDS) at: <u>http://www.healthychildren.org/English/ages-stages/baby/sleep/</u>Pages/A-Parents-Guide-to-Safe-Sleep.aspx

#### Safe Sleep Policy

Health and Human

All staff, substitute staff, and volunteers at

Services

will follow these safe sleep recommendations

of the American Academy of Pediatrics (AAP) and the Consumer Product Safety Commission (CPSC) for infants to reduce the risk of Sudden Infant Death Syndrome/Sudden Unexpected Infant Death Syndrome (SIDS/SUIDS):

- Always put infants to sleep on their backs unless you provide Form 3019, Infant Sleep Exception/Health Care Professional Recommendation, signed by the infant's health care professional [§746.2427 and §747.2327].
- Place infants on a firm mattress, with a tight fitting sheet, in a crib that meets the CPSC federal requirements for full-size cribs and for non-full size cribs [§746.2409 and §747.2309].
- For infants who are younger than 12 months of age, cribs should be bare except for a tight fitting sheet and a mattress cover or protector. Items that should not be placed in a crib include: soft or loose bedding, such as blankets, quilts, or comforters; pillows; stuffed toys/ animals; soft objects; bumper pads; liners; or sleep positioning devices [§746.2415(b) and §747.2315(b)]. Also, infants must not have their heads, faces, or cribs covered at any time by items such as blankets, linens, or clothing [§746.2429 and §747.2329].
- Do not use sleep positioning devices, such as wedges or infant positioners. The AAP has found no evidence that these devices are safe. Their use may increase the risk of suffocation [§746.2415(b) and §747.2315(b)].
- Ensure that sleeping areas are ventilated and at a temperature that is comfortable for a lightly clothed adult [§746.3407(10) and §747.3203(10)].
- If an infant needs extra warmth, use sleep clothing \_\_\_\_\_\_ (insert type of sleep clothing that will be used, such as sleepers or footed pajamas) as an alternative to blankets [§746.2415(b) and §747.2315(b)].
- Place only one infant in a crib to sleep [§746.2405 and §747.2305].
- Infants may use a pacifier during sleep. But the pacifier must not be attached to a stuffed animal [§746.2415(b) and §747.2315(b)] or the infant's clothing by a string, cord, or other attaching mechanism that might be a suffocation or strangulation risk [§746.2401(6) and §747.2315(b)].
- If the infant falls asleep in a restrictive device other than a crib (such as a bouncy chair or swing, or arrives to care asleep in a car seat), move the infant to a crib immediately, unless you provide Form 3019, Infant Sleep Exception/Health Care Professional Recommendation, signed by the infant's health-care professional [§746.2426 and §747.2326].
- Our child care program is smoke-free. Smoking is not allowed in Texas child care operations (this includes e-cigarettes and any type of vaporizers) [§746.3703(d) and §747.3503(d)].
- Actively observe sleeping infants by sight and sound [§746.2403 and §747.2303].
- If an infant is able to roll back and forth from front to back, place the infant on the infant's back for sleep and allow the infant to assume a preferred sleep position [§746.2427 and §747.2327].
- Awake infants will have supervised "tummy time" several times daily. This will help them strengthen their muscles and develop normally [§746.2427 and §747.2327].
- Do not swaddle an infant for sleep or rest unless you provide Form 3019, Infant Sleep Exception/Health Care Professional Recommendation, signed by the infant's health care professional [§746.2428 and §747.2328].

#### **Privacy Statement**

HHSC values your privacy. For more information, read our privacy policy online at: https://hhs.texas.gov/policies-practices-privacy#security.

#### Signatures

This	policy	is	effective	on:
11110	ponoy	10	0110001100	UII.

Child's name:

Signature — Director/Owner

Date Signed

Signature — Staff member

Date Signed



## FOOD ALLERGY & ANAPHYLAXIS EMERGENCY CARE PLAN

Name: D.O.B.:	PLACE PICTURE
Allergic to:	HERE
Weight:Ibs. Asthma:  Yes (higher risk for a severe reaction)  No	
NOTE: Do not depend on antihistamines or inhalers (bronchodilators) to treat a severe reaction. USE EPINEPHRIN	NE.
Extremely reactive to the following allergens:	
<ul> <li>If checked, give epinephrine immediately if the allergen was LIKELY eaten, for ANY symptoms.</li> <li>If checked, give epinephrine immediately if the allergen was DEFINITELY eaten, even if no symptoms are apparent</li> </ul>	
FOR ANY OF THE FOLLOWING: MILD SYMPTON SEVERE SYMPTOMS	AS _
Image: Normal systemImage: Normal system	nausea or discomfort E THAN ONE IRINE. GLE SYSTEM S BELOW: red by a cy contacts.
<ol> <li>INJECT EPINEPHRINE IMMEDIATELY.</li> <li>Call 911. Tell emergency dispatcher the person is having anaphylaxis and may need epinephrine when emergency responders arrive.</li> <li>Consider giving additional medications following epinephrine:         <ul> <li>Antihistamine</li> <li>Inhaler (bronchodilator) if wheezing</li> </ul> <ul> <li>Lay the person flat, raise legs and keep warm. If breathing is difficult or they are vomiting, let them sit up or lie on their side.</li> <li>If symptoms do not improve, or symptoms return, more doses of epinephrine can be given about 5 minutes or more after the last dose.</li> <li>Alert emergency contacts.</li> <li>Transport patient to ER, even if symptoms resolve. Patient should remain in ER for at least 4 hours because symptoms may return.</li> </ul> </li> </ol>	M 🗌 0.3 mg IM

PHYSICIAN/HCP AUTHORIZATION SIGNATURE



## FOOD ALLERGY & ANAPHYLAXIS EMERGENCY CARE PLAN

#### HOW TO USE AUVI-Q® (EPINEPHRINE INJECTION, USP), KALEO

- 1. Remove Auvi-Q from the outer case. Pull off red safety guard.
- 2. Place black end of Auvi-Q against the middle of the outer thigh.
- 3. Press firmly until you hear a click and hiss sound, and hold in place for 2 seconds.
- 4. Call 911 and get emergency medical help right away.

## HOW TO USE EPIPEN®, EPIPEN JR® (EPINEPHRINE) AUTO-INJECTOR AND EPINEPHRINE INJECTION (AUTHORIZED GENERIC OF EPIPEN®), USP AUTO-INJECTOR, MYLAN AUTO-INJECTOR, MYLAN

- 1. Remove the EpiPen® or EpiPen Jr® Auto-Injector from the clear carrier tube.
- 2. Grasp the auto-injector in your fist with the orange tip (needle end) pointing downward. With your other hand, remove the blue safety release by pulling straight up.
- 3. Swing and push the auto-injector firmly into the middle of the outer thigh until it 'clicks'. Hold firmly in place for 3 seconds (count slowly 1, 2, 3).
- 4. Remove and massage the injection area for 10 seconds. Call 911 and get emergency medical help right away.

## HOW TO USE IMPAX EPINEPHRINE INJECTION (AUTHORIZED GENERIC OF ADRENACLICK<sup>®</sup>), USP AUTO-INJECTOR, AMNEAL PHARMACEUTICALS

- 1. Remove epinephrine auto-injector from its protective carrying case.
- 2. Pull off both blue end caps: you will now see a red tip. Grasp the auto-injector in your fist with the red tip pointing downward.
- 3. Put the red tip against the middle of the outer thigh at a 90-degree angle, perpendicular to the thigh. Press down hard and hold firmly against the thigh for approximately 10 seconds.
- 4. Remove and massage the area for 10 seconds. Call 911 and get emergency medical help right away.

## HOW TO USE TEVA'S GENERIC EPIPEN® (EPINEPHRINE INJECTION, USP) AUTO-INJECTOR, TEVA PHARMACEUTICAL INDUSTRIES

- 1. Quickly twist the yellow or green cap off of the auto-injector in the direction of the "twist arrow" to remove it.
- 2. Grasp the auto-injector in your fist with the orange tip (needle end) pointing downward. With your other hand, pull off the blue safety release.
- 3. Place the orange tip against the middle of the outer thigh at a right angle to the thigh.
- 4. Swing and push the auto-injector firmly into the middle of the outer thigh until it 'clicks'. Hold firmly in place for 3 seconds (count slowly 1, 2, 3).
- 5. Remove and massage the injection area for 10 seconds. Call 911 and get emergency medical help right away.

#### HOW TO USE SYMJEPI™ (EPINEPHRINE INJECTION, USP)

- 1. When ready to inject, pull off cap to expose needle. Do not put finger on top of the device.
- 2. Hold SYMJEPI by finger grips only and slowly insert the needle into the thigh. SYMJEPI can be injected through clothing if necessary.
- 3. After needle is in thigh, push the plunger all the way down until it clicks and hold for 2 seconds.
- 4. Remove the syringe and massage the injection area for 10 seconds. Call 911 and get emergency medical help right away.
- 5. Once the injection has been administered, using one hand with fingers behind the needle slide safety guard over needle.

#### ADMINISTRATION AND SAFETY INFORMATION FOR ALL AUTO-INJECTORS:

- 1. Do not put your thumb, fingers or hand over the tip of the auto-injector or inject into any body part other than mid-outer thigh. In case of accidental injection, go immediately to the nearest emergency room.
- 2. If administering to a young child, hold their leg firmly in place before and during injection to prevent injuries.
- 3. Epinephrine can be injected through clothing if needed.
- 4. Call 911 immediately after injection.

OTHER DIRECTIONS/INFORMATION (may self-carry epinephrine, may self-administer epinephrine, etc.):

Treat the person before calling emergency contacts. The first signs of a reaction can be mild, but symptoms can worsen quickly.

# EMERGENCY CONTACTS — CALL 911 OTHER EMERGENCY CONTACTS RESCUE SQUAD: NAME/RELATIONSHIP: PHONE: DOCTOR: PHONE: NAME/RELATIONSHIP: PHONE: PARENT/GUARDIAN: PHONE: NAME/RELATIONSHIP: PHONE:

FORM PROVIDED COURTESY OF FOOD ALLERGY RESEARCH & EDUCATION (FARE) (FOODALLERGY.ORG) 5/2020







